

## CHILD CARE REFERRAL ASSISTANCE FOR FIRST RESPONDERS

First Responders who need child care support can call this direct line: (860) 756-0864.

• First responders include police officers, firefighters, ambulance drivers, emergency medical responders, EMTs, paramedics, and emergency communicators.

2-1-1's free, confidential, service helps match the requests of parents with child care providers and programs.

- Licensed child care centers
- Family child care
- Before and after school programs
- Summer camps
- Nursery schools

- Nanny agencies
- Head Start
- School Readiness programs
- Play groups
- License-exempt/Public pre-K

2-1-1 Child Care Referral Specialists help parents learn about options in their community and understand what to look for in finding a quality child care arrangement. Parents may view a licensed program's Inspection and Complaint History by searching for a child care provider, then clicking on the provider's program name to display program details, including contact information, ages served and capacity, hours of operation, languages spoken, and other details.

The Office of Early Childhood licenses child care centers and family child care homes. This helps make sure that child care programs and camps are **safe, healthy places for children** to learn and grow.

In addition, Child Care Referral Specialists can also help parents become connected to other resources, such as Connecticut's child care subsidy program, **Care 4 Kids**, or **Birth to Three** for families who may have concerns about their children's development.

## REACH OUT

Check out our online search tool at **search.211childcare.org**. You can also reach us at **(860) 756-0864** or email us at **211childcare@ctunitedway.org**.

Do you have any other health/human service needs? 2-1-1 connects callers, at no cost, to critical health and human services in their community.

